

MARVIN HUNT

EXPERIENCE

Oct. 2009 – Present

Consultant /Data Analyst, TEKSystems, Indianapolis, IN

Lead for call center projects. Via test plans and or requirements, I performed data analysis on call level and agent level data to improve efficiencies in Schwab's call center to transcend reliability in service level metrics and all of the traffic department's GENESYS reporting. As a data analysis, I often pulled data from Oracle to inspect, selecting certain aspects of that data. Worked partly as a DBA where I organized the database to remove objects that were no longer needed to reclaim space (i.e. monitored space usage). I ensured that data for the day is brought over GENESYS database nightly. Some of my time also meant coordinating the results of data validation with other team to for planning purposes. Understanding of call center technologies such as GENESYS as well as the traffic center's reporting to present overviews to groups coming from ASPECT or groups new to GENESYS. I was also responsible for compilation and documentation of the GENESYS database and reporting processes and recommended ideas that became practiced in the Traffic department.

Tools used for development: SQL*Plus, Oracle 10g R2DS, TOAD, MS Excel, Access, SoftPhone, Dropzone, ASP.NET/ASP reports, iKnow

Feb. 2009 - Present

Oracle Consultant /SQA Tester, Cyber Data Technologies, Inc., Indianapolis, IN

As the IVAN Project Lead, I (1) facilitated meetings, (2) maintained requirements with the functional team, (3) participated in the design, and (4) reported team's status, and (5) help facilitate the various steps of the IVAN Project Life Cycle. Moved into Software Quality Assurance where I performed SQA Testing on SCR & AR enhancements with tools such as (1) SQL, (2) files, (3) ws-ftp, (4) UNIX, (5) SQL Developer, and (7) SQL*Plus as well as built test cases/scripts via business functions (requirements) and the memorandum of agreement (MOA). Accomplishment of tasks utilizes CMMI methodology. I conducted and participated in peer reviews. I moderated and presented at CDR presentations.

As a part of the Recovery Act (RA) team, my responsibilities included conducting RA testing according to the project defined processes and guidelines.

As a Software Tester on the Defense Integrated Military Human Resources System (DIMHRS) Team, I wrote & tested integrated components of the system. DIMHRS provides an integrated, multi-component, personnel and pay system supporting Army and Air Force service members. It collects, stores, passes, processes, reports, and delivers timely and accurate pay and benefits, through the use of a single, comprehensive record of service.

Tools used for development: SQL*Plus, Oracle 10g R2DS, Oracle Designer 10.1, FICS Access, Oracle SQL Developer, MS Office Tools, CMIS, Remedy, WSFTP, PuTTY.

Dec. 2008 - Jan. 2009

Project Lead, Robert Half Technology, Indianapolis, IN.

As the Project Lead on development project using RAD methodology, my team and I designed forms and reports for application system as well as backend database routines; My accomplishments were, (a) completed the database modeling and design, (b) Provided work estimates, (c) Coordinated phases of the project, (d) Communicated project status to sponsors

Tools used for development: Project Kick start 5.0, MS Access, Business Objects.

June 2008 - November 2008

Systems Analyst, Consona Corporation, Indianapolis, IN

As the Primary Systems Administrator & support analyst for Softrax application, GL Expense Analyzer (GLEA), and the Concur Import application, I (a) designed, (b) extended, and (c) brought other all functionality in GL Expense Analyzer Application into SSRS for use by budget managers and executives. I created newly built front-end contained new look and feel for the end-users. I designed as well as reused stored procedures and functions in redesign of GLEA. I was also responsible for enhancements to crystal reports that were integrated into the Softrax application. Made weekly backups to SQL Server Production Databases.

Tools used for development: .Net Framework 1.1, 2.0, 3.0, ASP.NET, MS Visual Studio 2003 & 2005, C#, Visual Source Safe, Crystal Reports, SQL Server Reporting Services, SQL Server 2005.

March 2007 - June 2008

Sr. Developer, JP Morgan Chase Bank, Indianapolis, IN

I was a part of a two people MIS team in the Vendor Management Group (VMG). The team develops technical solutions in .Net for the User Developed Applications Vendor Management maintains and produces vendor reports as required by the Vendor Management team, Finance, and Accounting. I designed significant enhancements to the Vendor Management Web Application Front-end and database backend to better track updates to vendor management related records. I accomplished the following:

- Supported End Users of the system(s).
- Analyzed and provided time estimates for software.
- Handled development and coding tasks.
- Successfully completed data and system changes.
- Developed system and ad hoc reports.
- Solved production support problems and or issues.
- Performed Software Design and Testing; Compliance with Corporate IT policies and procedures.

Tools used for development: .Net Framework 1.1, ASP.NET, MS Visual Studio 2003, C#, Oracle Data Provider (ODP), Visual Source Safe, Oracle Database, PL-SQL, Qwest TOAD (extraction, data loading), Oracle SQL Developer, MS Visual Basic 6.x, DotNetNuke, SQL Server Reporting Services.

May 2005 - March 2007

Sr. Programmer/Analyst, Federal Home Bank of Indianapolis, Indianapolis, IN

As a Senior Programmer/Analyst, I worked with user communities, management teams, and technical staffs to gather technical requirements, design software solutions, perform software tests, and implement solutions.

Duties performed include the (a) design & development of significant PL/SQL code and Crystal Reports for the MPP Accounting Project(s), (b) Coordinating the MPP Reports and .NET Interface testing effort on the A/A & S/S project, (c) the design & creation of .NET custom web interface to process monthly loan remittances, (d) analysis work of the Bank's encryption process to develop an architecture that would encrypt data objects coming in and out of the Banks communications mediums, (e) Development of PL/SQL to perform as background processes to load/extract data for client's complex reporting needs, and (f) Developed resolutions to data issues and or problems by writing sophisticated PL/SQL to fix data. All work performed was in compliance to the SDLC process and CMMI methodology.

Tools used for development: .Net Framework 3.0, 2.0, and 1.1, ASP.NET, MS Visual Studio 2005 and 2003, C#, Oracle Data Provider (ODP), Visual Source Safe, Oracle Database, PL-SQL, Qwest SQL Navigator, Oracle SQL Developer, MS Visual Basic 6.x, Crystal Reports 11, 10.x, and 8.5, SDLC, HP Open View.

February 2004 - May 2005

Systems Analyst, Indiana Department of Transportation (INDOT), Indianapolis, IN

As a Systems Analyst, I worked with (a) users, (b) management, and (c) technical staff to (1) gather requirements, (2) design software, (3) test, and (4) implement the web app, Route Restrictions System (RRS). I also designed & wrote all the .NET Web Extranet Application pages and developed the Crystal Reports for the web application. I designed Oracle database model from business requirements.

Tools used for development: .Net Framework 2.0, and 1.1, ASP.NET, MS Visual Studio 2003, VB.NET, XML, Erwin, Oracle Data Provider (ODP), Visual Source Safe, Oracle Database, PL-SQL, SQL*Plus, Crystal Reports 10.x, and 9.0.

November 2001 - December 2005

Sr. Applications Developer, Elavio, Inc., Indianapolis, IN

I designed, developed, and deployed Visual Basic applications and customized Crystal Reports; used for decision-making, trend analysis, production, and financial impact analysis. I developed over 20 crystal reports.

My work also involved significant data gathering, data analysis, and methods to integrate Crystal Reports and VB interfaces (ZZ101, ZZ110) into existing CRC application system.

I was the sole-support for custom crystal reports and Visual Basic interface(s).
In addition to the above, I designed and created database views and stored procedures to reduce redundancy for the reports and applications.
I was asked to teach a session on Crystal Reports in Atlanta, GA while attending a user's group conference

Tools used for development: VB 6.x, VB.NET, Visual Studio.Net, SQL Server Enterprise Manager, SQL, T-SQL, procedures, functions, Crystal Reports 8.5, 9.0, and 10.x..

June 1999 - November 2001

Software Analyst, Kforce Consulting, Indianapolis, IN

Eli Lilly & Company (1/01 – 11/01)

I performed software testing & enhancements to test scripts for global chromatography data system. In addition I designed, coded, and helped test YSI 2700 Visual Basic interface program. I helped design insulin system user interface & logical database model for insulin database. I wrote requirements and scheduled project meetings with management and helped plan project activities.

Defense Finance & Accounting Service (DJAS) (06/99 – 12/00)

Contractor on the DJAS project at Fort Benjamin Harrison.

Upgraded Oracle forms from version 4.5 to 6.0 and made appropriate the appropriate coding changes to work with the 6.0 version.

Participated in the development of PL/SQL programs and programmed modifications to programs written in the C programming language for finance center business applications.

Tools used for development: Visual Basic, MS Office, Visio, Test Director, C programming, Oracle Forms, SQL, PL/SQL, YSI analyzer robotic machine(s).

June 1997 - May 1999

Software Analyst, Analysts International (AIC), Indianapolis, IN

Three projects at Eli Lilly & Company:

AIC project #3, (07/98 - 05/99). I was data warehouse team member, primarily responsible for the conversion of QMS data into the DSAR data warehouses. I Wrote and maintained PL/SQL conversion program, UNIX Shell Scripts, SQL Loader scripts, and C programs to extract, aggregate, cleanse, edit, and load data into the for reporting and interface applications.

AIC project #2, (09/97 - 06/98). I (a) Maintained Oracle production database instance and performed administration, (b) Developed PL/SQL, stored procedures, packages, and Unix Scripts, (c) Was responsible for setting up UNIX CRON jobs, (d) created tables & key relationships, (e) Developed DB constraints, (f) analyzed storage, (g) allocation of storage, (h) grants/synonyms, (i) loaded/unloaded data into the database, (j) Supported HOLOS/INSITES client-server application system and the users of the system and (k) Developed Seagate Crystal Reports and a Visual Basic reporting application.

AIC project #1, (06/97 - 09/97). I was a programmer for a major pharmaceutical company on the MARS project; I developed Oracle programs, procedures, functions, database triggers, system test plans, systems testing, and PL/SQL templates. Also, I wrote Oracle Reports and modified existing Oracle Forms modules.

Tools used for development: Unix, Korn shell, QMS, Oracle, SQL, PL/SQL, C, MS Office, HOLOS/INSITES, Crystal reports, SQL Loader, SQL*Navigator, Data Warehousing, SDLC, CTSS, Clinpro, Nosde, Remedy, GMPs.

EDUCATION

Masters of Business Administration (MBA), Indiana Wesleyan University 2008

Computer Technology (BS), Purdue University, IUPUI 1996

Computer Technology (AS), Purdue University, IUPUI 1991

AWARDS

- * CACI BTA BEIS TEAM Encore Appreciation Award
- * Charles K. Barker Award